



**EXPRESSION OF INTEREST- PROVISION OF INTEGRATED FACILITIES MANAGEMENT**

**Document Release Date** : **27<sup>th</sup> June 2019**  
**Last Date for Receipt of Proposals** : **26<sup>th</sup> July 2019 at 5:00 PM (Kenyan Time)**

## 1. INTRODUCTION

Safaricom PLC is a leading telecommunications company offering a comprehensive range of integrated telecommunication services, including mobile and fixed Voice, SMS, Data, Internet, Mobile Money (M-PESA) and e-Commerce to over 30 million subscribers.

Our efforts are geared towards positively impacting the lives of those in the communities around us and thus we strive to change the present to improve the future.

## 2. BACKGROUND

Safaricom has 7 main office blocks, 5 Regional Offices, 11 switches and 47 retail shops which are located across Nairobi, Mt. Kenya, Western/Nyanza, Coast and Rift Valley. Safaricom has contracted several vendors to provide a variety of Facilities Management Services. This operational model however creates operational complexity and inefficiencies.

As a technology based company with a global mindset and outlook, we believe that there is need and opportunity to streamline operations and create greater efficiency and effectiveness in Facilities Management Services. Safaricom is therefore exploring the capacity and experience that exist in the market to provide Facilities Management Services in an integrated model.

## 3. OBJECTIVES

This Expression of Interest (EOI) is intended to lead to the identification of the capacity and experience that exist in the market to provided Facilities Management Services in an integrated model.

Safaricom is therefore soliciting from interested companies an Expression of Interest clearly showing the following:

- A company profile detailing the years of experience as provider of Integrated Facilities Management Services
- Scope of services provided by your company in an Integrated Facilities Management model
- Current list of clients where Integrated Facilities Management Services have been provided. The details to be provided as below

Name of Clients	Scopes of Service Integrated	No. Years Service been Provided	Location Where Service is provided

## 4. SUBMISSION OF RESPONSES

Interested suppliers should submit their response to this EOI in soft copy addressed to the attention of the Senior Manager Purchasing. The EOI should be emailed to [TMuchiri@safaricom.co.ke](mailto:TMuchiri@safaricom.co.ke) and [FMangala@safaricom.co.ke](mailto:FMangala@safaricom.co.ke) no later than 26<sup>th</sup> July 2018 at 5:00 PM at 5:00 PM (Kenyan Time)

## 5. NEXT STEPS

- Review of submitted Expressions of Interest

### NOTE:

- This is not a tender
- Only the suppliers who provide the required details will be considered for further discussions
- No prices should be provided with this EOI
- Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged into, other than for the purpose of informing the bidders of the outcome of the process