

TERMS AND CONDITIONS FOR THE SAFARICOM VOICE POWER HOUR PROMOTION

The following Terms and Conditions apply to the **Safaricom Voice Power Hour Promotion** ("the **Promotion**") and by participating in the Promotion you will be deemed to have read, understood and accepted the same:

1. The Promotion

Safaricom seeks to reward subscribers with an opportunity to make unlimited calls in a day between 9:00pm to 5:00pm upon purchasing the Voice Power Hour bundle during these hours.

2. Eligibility

The Promotion is open to all Safaricom PrePay, PostPay and Hybrid Subscribers.

3. Promotional Period

The Promotion will run from **4th July 2021 to 1st October 2021** ("Promotion Period").

4. How to Participate

4.1 Dial ***444#** from your Safaricom line or go to your MySafaricomApp and purchase the offer indicated in clause 4.2 below.

4.2 Voice Power Hour bundle

Below are the details of the bundle offer, validity and availability:

Offer	Unlimited 1 hour calling @ 20/-
Validity	1 Hour from the time of subscription
Availability	From 9:00pm to 5:00PM

4.3 You can buy a power hour bundle as many times as you wish in a day.

5. Promotion Rules

- The validity of the resources will be only for **one (1)** hour from the time of purchase.
- After one hour, any unused power hour resources will lapse.
- You can buy another power hour bundle to continue enjoying unlimited calls for one hour.
- The resources cannot be shared to a third party (*sambaza*).
- The voice power hour bundle can be used for calls to any local network (both on-net and off-net).
- You will not have any access to the bundle when roaming or for international calls.
- Subscribers will receive notification of having received the bundle and validity.
- Awarded delight usage will not accumulate on Safaricom Loyalty Program (Bonga).

(i) Purchase of the bundle will not be considered as spend for accumulation of Storo Bonus Targets.

6. Privacy

(a) Definition

“Personal Information” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Promotion if such information is not available.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality Promotion delivery. Please note that although this is voluntary, without such information we may not be able to provide quality Promotion.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken protect your privacy when you use our Promotion. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. Other Terms

(a) All other applicable rates for use of other Safaricom services remain unchanged.

(b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion, on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.

(c) These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom PrePay and Post Pay services, available on www.safaricom.co.ke.