

SHAREHOLDER THEMATIC QUESTIONS & ANSWERS

2020 ANNUAL GENERAL MEETING

Thursday 30th July 2020 11.00 a.m. – 01.00 p.m.

August 2020 to the Shareholders on the Re of Members as at the close of business on July 2020 BOOK CLOSURE Close of business on 31st July 2020 DIVIDEND STATEMENT Kindly contact our Shares Registrars - Image Registrars DIVIDEND PAYMENT Kindly contact our Shares Registrars - Image Registrars UFAA QUERIES Kindly contact our Shares Registrars - Image Registrars LIFE REGISTRATES SHAREHOLDING STATUS Kindly contact our Shares Registrars - Image Registrars HOWTO BUY AND SELL SHARES WHATIS THE PROCEEDURE OF SELLING SHARE Kindly contact an authorised stockbroker guide you on the process WHATIS THE PROCEEDURE OF SELLING SHARE SHARE PRICE You may access the Safaricom share price our website: https://www.safaricom.co.ke/investor-relation/stocks/share-price TRANSFER HOW TO TRANSFER SHARES 3. AGM WHAT IS AGM An annual general meeting (AGM) is a mandatory yearly gathering of a companishareholders to get to allow shareholders of the company's board of directors	HEMATIC AREA	1	QUESTIONS	MATIC AREA QUESTIONS ANSWERS	
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electronic platform due to the current pandemic in the country. Registered	IGM I	3.	WHAT IS AGM	mandatory yearly gathering of a company's shareholders to get to allow shareholders to vote on both company issues and the select of the company's board of directors The meeting this year will be held through an electronic platform due to the current pandemic in the country. Registered Shareholders received a link through which the country which the c	tion n



		WHAT ARE BENEFITS OF THIS PLATFORM	The platform has allowed many shareholders who previously could not attend physical AGMs to attend virtually.
		AGENDA OF THE AGM	The Agenda is available on our website: https://www.safaricom.co.ke/images/Downloa ds/safaricom investor relations downloads/Saf aricom PLC 2020 AGM Notice and Agenda u pdated.pdf
		JE,KUTAKUA NA CHAKULA	Mwaka huu mkutano unafanywa kielectroniki kwa hivyo hakutakua na chakula.
		CHARGES FOR THE AGM DIALING CODE	KShs.1 – 4 depending on the mobile network.
4.	SAFARICOM	WHAT IS PLC	The acronym PLC stands for public limited company and is usually at the end of a company name and signifies that the business offers shares to the public.
5.	FINANCIALS	ANNUAL REPORT HOW TO RECEIVE COPY OF ANNUAL REPORT	The financial report is available on our website: https://safaricom.co.ke/images/Downloads/Safaricom_AR2020_bookmarked_ONLINE_23_07_20_20.pdf

Image Registrars Contacts:

Image Registrars Limited are located on 5th Floor, Absa Towers (formally Barclays Plaza) Loita Street, Nairobi

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