



SHAREHOLDER THEMATIC QUESTIONS & ANSWERS

2020 ANNUAL GENERAL MEETING

Thursday 30th July 2020

11.00 a.m. – 01.00 p.m.

	THEMATIC AREA	QUESTIONS	ANSWERS
1.	DIVIDENDS	PAYMENT RATE	KShs 1.40 per share
		PAYMENT DATE	The dividend will be payable on or about 31st August 2020 to the Shareholders on the Register of Members as at the close of business on 31st July 2020
		BOOK CLOSURE	Close of business on 31st July 2020
		DIVIDEND STATEMENT	Kindly contact our Shares Registrars - Image Registrars
		DIVIDEND PAYMENT MODE	Kindly contact our Shares Registrars - Image Registrars
		UFAA QUERIES	Kindly contact our Shares Registrars - Image Registrars
2.	SHARES	SHAREHOLDING STATUS	Kindly contact our Shares Registrars - Image Registrars
		HOW TO BUY AND SELL SHARES	Kindly contact an authorised stockbroker to guide you on the process
		WHAT IS THE PROCEEDURE OF SELLING SHARE	Kindly contact an authorised stockbroker to guide you on the process
		SHARE PRICE	You may access the Safaricom share price from our website: https://www.safaricom.co.ke/investor-relation/stocks/share-price
		TRANSFER HOW TO TRANSFER SHARES	Kindly contact our Shares Registrars - Image Registrars Limited
3.	AGM	WHAT IS AGM	<p>An annual general meeting (AGM) is a mandatory yearly gathering of a company's shareholders to get to allow shareholders to vote on both company issues and the selection of the company's board of directors</p> <p>The meeting this year will be held through an electronic platform due to the current pandemic in the country. Registered Shareholders received a link through which to follow the AGM proceedings.</p>



		WHAT ARE BENEFITS OF THIS PLATFORM	The platform has allowed many shareholders who previously could not attend physical AGMs to attend virtually.
		AGENDA OF THE AGM	The Agenda is available on our website: https://www.safaricom.co.ke/images/Downloads/safaricom_investor_relations_downloads/Safaricom PLC 2020 AGM Notice and Agenda updated.pdf
		JE, KUTAKUA NA CHAKULA	Mwaka huu mkutano unafanywa kieletroniki kwa hivyo hakutakua na chakula.
		CHARGES FOR THE AGM DIALING CODE	KShs.1 – 4 depending on the mobile network.
4.	SAFARICOM	WHAT IS PLC	The acronym PLC stands for public limited company and is usually at the end of a company name and signifies that the business offers shares to the public.
5.	FINANCIALS	ANNUAL REPORT HOW TO RECEIVE COPY OF ANNUAL REPORT	The financial report is available on our website: https://safaricom.co.ke/images/Downloads/Safaricom AR2020 bookmarked ONLINE 23 07 2020.pdf

Image Registrars Contacts:

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