

SAFARICOM TERMS AND CONDITIONS FOR “THE BONGA POINTS DAILY BUNDLE RENEWAL”

The following terms and conditions apply to the **Bonga Points Daily Bundle Renewal** (“the Product”) and by subscribing into this Product, redeeming or attempting to redeem your Bonga Points for the Daily Bundles you will be deemed to have read, understood and accepted the same:-

1. Eligibility

This Product is available to all Safaricom PrePay and PostPay subscribers who are enrolled on the Safaricom Reward Programme popularly known as Bonga and who have subscribed onto the following Safaricom Daily Bundles:

- (a) Twenty (20) SMSs for Kshs. 5 per day.
- (b) Two Hundred (200) SMSs for Kshs. 10 per day.
- (c) 5MB with 5 SMS for Kshs 5 per day.
- (d) 10MB with 10 SMS for Kshs 10 per day.

2. Availability of the Product

- (a) The Product will be available from **24th September 2014**.
- (b) As per the terms and conditions of the Safaricom Reward Programme, Safaricom may withdraw, change, vary, substitute this Product at any time.

3. How to and Enrol in and Subscribe out of the Product

- (a) Through this Product, you can redeem your Bonga Points for renewal of your Daily Safaricom Bundles listed above.
- (b) Follow the steps below to redeem your Bonga Points for the Daily Bundles:
 - (i) from your mobile phone, dial *126#
 - (ii) Select **Daily Bundles Renewal**;
 - (iii) Select **Subscribe**;
- (c) On successful subscription, you will receive the following message: **You are now subscribed to Bonga Points Daily Bundles Renewal. To unsubscribe, dial *126#, select daily bundles renewal and follow the prompts.**
- (d) Once you enrol onto the Product, your Daily Bundles will automatically be renewed every day from your Bonga Points if you do not have sufficient airtime.

4. The Product and Applicable Bonga Points

- (a) The application of the Bonga Points is as per the table below:

DAILY BUNDLE	DAILY BONGA POINTS
20 SMS	25
5MB with 5 SMS	25
200 SMS	50
10 MB with 10 SMS	50

- (b) Safaricom reserves the right to vary this table. Such variations will be notified through press, posters, Safaricom website and any other such means as Safaricom may opt to use.

5. Other Terms

- (a) Save as stated in the Safaricom Loyalty Programme Terms and Conditions, once Bonga Points are redeemed, they cannot be reversed.
- (b) For other rewards available to you in our Bonga Programme, please check our website (www.safaricom.co.ke).

6. Extension of Terms

- (a) These Terms and Conditions are supplemental to the published terms and conditions governing the Safaricom Loyalty Programme (Bonga Points), PrePay and PostPay usage, Safaricom SMS Bundles, Safaricom PrePay & PostPay Data Bundles and any other Safaricom product/service that you are enjoying.
 - (b) Safaricom reserves the right to withdraw this Product, change or vary these terms and conditions at any time. Such changes will be communicated in press, Safaricom website (www.safaricom.co.ke) and any other available means as Safaricom may choose.
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