



## TERMS AND CONDITIONS FOR THE SAFARICOM DATA ROAMING BUNDLES

The following terms and conditions apply to the Safaricom Data Roaming Bundles (the “**Service**”) and by activating this service you will be deemed to have read, understood and accepted the same:-

### 1. The Service

This Service enables Safaricom PrePay and PostPay subscribers roaming in the following countries to browse the internet at an affordable rate:

(a) Ghana, South Africa, Netherlands and China (“**Zone 1 countries**”);

### 2. Eligibility

This Service is open to all Safaricom PrePay and PostPay subscribers roaming in Zone 1 countries.

### 3. Launch of Service

The Service will run from **0000 hrs** on **22<sup>nd</sup> September 2017** (“**Service Date**”).

### 4. How to Use the Service

(a) The Data Roaming Bundles provides you with the following resources indicated in the table below:

		LITE		HEAVY	
		BUNDLES	COST	BUNDLES	COST
ZONE 1 (14/- per MB)	DAILY	20 MB	225 /-	50 MB	550 /-
	WEEKLY	100 MB	1,100 /-	200 MB	2,100 /-
	MONTHLY	500 MB	5,200 /-	1,000 MB	10,300 /-

#### (b) How to buy a Bundle:

- i. Dial \*100\*50# (Prepay) or \*200\*50# (Postpay) when roaming in any of the countries in zone 1 and select “**Data roaming bundles**”.
- ii. Your country will be automatically picked by the network. Alternatively, you can enter the name of your country name in full.
- iii. The following bundle options will be displayed: Daily, Weekly and Monthly bundles.
- iv. You will be required to select your preferred bundle and confirm purchase of the bundle.
- v. Upon successful purchase, you will receive a notification message confirming purchase of the bundle as well as the validity period.

## 5. Validity of Bundles

(a) The validity of the bundles will be as follows:

- i. Daily bundle is valid for twenty (24) hours from the time of purchase;
- ii. Weekly bundle is valid for seven (7) days from the date of purchase &
- iii. Monthly bundle is valid for thirty (30) days from the date of purchase.

(b) If you purchase a new Bundle when you still have a valid bundle, the new bundle purchased will be added to the old balance and the validity of the total balance will be extended based on the validity of the new bundle.

(c) Upon depletion of the purchased data roaming bundle, should you continue to browse the internet, you will be charged the published data roaming rates from the airtime on your mobile or any airtime topped up. Please note that MyDataManager will not be available when roaming in the zone 1 countries.

(d) We will send to you periodic notifications informing you of the balance on your bundle so that you can prepare to purchase another bundle should you still require resources.

(e) You can purchase the Bundle as many times in the day as you wish.

(f) You can check your bundle balance by dialing \*100\*50# or \*200\*50# and selecting the "**check balance**" option.

(g) The Safaricom Data Roaming Bundle resources will have priority over EA Roaming Bundle and Vodafone Roaming Bundle resources if you have subscribed to both services.

## 6. General Terms of usage

(a) You cannot transfer (Sambaza) Data Roaming Bundles to other subscribers.

(b) Upon purchase and use of the bundles, subscribers will accumulate Bonga Points as per the published terms and conditions of the Safaricom Loyalty Programme.

(c) Safaricom International Roaming Bundles are not for re-sale. You therefore will not resell the Bundles purchased from Safaricom without its consent. Safaricom reserves the right to withdraw this service from you if you breach these terms.

## 7. Extension of Terms

(a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions, Safaricom PrePay and PostPay Data Bundles and other Services that you may be using.

(b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website [www.safaricom.co.ke](http://www.safaricom.co.ke)) and will be effective immediately or as at the date referred in such notifications.

(c) These Terms and Conditions are available on [www.safaricom.co.ke](http://www.safaricom.co.ke)

**NOTE: SAFARICOM ROAMING BUNDLES ARE NOT FOR RE-SALE AND CAN ONLY BE PURCHASED FROM SAFARICOM AS INDICATED IN THE APPLICABLE PUBLISHED TERMS AND CONDITIONS. SAFARICOM SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR BUNDLES PURCHASED FROM ANY OTHER SOURCE.**