

TERMS AND CONDITIONS FOR THE SAFARICOM INTERNATIONAL CALLING BUNDLES

The following terms and conditions apply to the Safaricom International Calling Bundles the ("**Service**") and by activating this Service you will be deemed to have read, understood and accepted the same:-

1. The Service

This Service enables Safaricom Prepay and PostPay subscribers to buy a bundle and call USA, Canada, India and China (the "**Countries**") at an affordable rate.

2. Eligibility

This Service is open to all Safaricom Prepay and PostPay subscribers.

3. Launch of Service

The Service will run from **0000 hrs 10th April, 2017** ("**Service Date**").

4. How to Use the Service

(a) Dial *100# for Prepay subscribers or *200# for PostPay subscribers.

(b) Select "Products and Services".

(c) Choose "International Calling Bundles" Option.

The International Calling Bundle provides you with the following bundles valid for the period indicated in the table below:

The	Price	No. of minutes	Validity
Daily Bundle	19/=	6	24 hours
Weekly Bundle	99/=	40	7 days
Monthly Bundle	399/=	170	30 days

(d) Purchase the bundle of your choice.

(e) Pay either Airtime or M-PESA.

5. General Terms of Service

(a) The Bundles may be varied and communicated by Safaricom from time to time.

(b) If you purchase a new Bundle when you still have a valid bundle, the new bundle purchased will be added to the old balance and the validity of the total balance will be extended based on the validity of the new bundle.

- (c) Voice minutes can only be used to communicate with a subscriber in the 4 Countries. Calling other countries will be charged at the published applicable International Calling rates.
- (d) Upon depletion of the purchased International Calling Bundle, if you continue to call any of the Countries you will be charged the published International Calling rates from the airtime on your mobile or any airtime topped up.
- (e) We will send to you periodic notification informing you of the balance on your bundle so that you can prepare to purchase another bundle should you still require resources.
- (f) You can purchase the Bundle as many times in the day as you wish.
- (g) You can check your bundle balance by sending an SMS with the word 'Balance' to 144 or via USSD on the calling bundle menu.
- (h) You can renew / access the International Calling Bundles anytime you wish.
- (i) Once the International Calling Bundles expire, they cannot be renewed or accessed.

6. General Terms of usage

- (a) You cannot transfer (*Sambaza*) the International Calling Bundles to another subscriber.
- (b) Upon purchase and use of the bundles, subscribers will accumulate Bonga Points as per the published terms and conditions of the Safaricom Loyalty Programme.
- (c) Safaricom International Calling Bundles are not for re-sale. You therefore will not resell the Bundles purchased from Safaricom without its consent. Safaricom reserves the right to withdraw this service from you if you breach these terms.

7. Extension of Terms

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions, Safaricom PrePay and PostPay Data Bundles and other Services that you may be using.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the

Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.

(c) These Terms and Conditions are available on www.safaricom.co.ke

NOTE: SAFARICOM CALLING BUNDLES ARE NOT FOR RE-SALE AND CAN ONLY BE PURCHASED FROM SAFARICOM AS INDICATED IN THE APPLICABLE PUBLISHED TERMS AND CONDITIONS. SAFARICOM SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR BUNDLES PURCHASED FROM ANY OTHER SOURCE.