
TERMS AND CONDITIONS FOR THE SAFARICOM ANNIVERSARY SERVICE

The following terms and conditions apply to the Safaricom Anniversary Service (“**the Service**”) and by activating the Service you will be deemed to have read, understood and accepted the same:

1. The Service

The Service gives Safaricom PrePay and PostPay subscribers an opportunity to make voice calls at affordable rates on their birthday and those celebrating ten (10) years and more on the Safaricom network. In addition, eligible subscribers will receive 1GB on their birthday and when celebrating ten (10) years and more on the Safaricom network.

2. Eligibility

The Service is open to all Safaricom Prepay, Hybrid and PostPay subscribers.

3. The Service

The Service will launch on **25th October 2018**.

4. How to Participate

- (a) The eligible subscribers will be identified by Safaricom from the Network.
- (b) You will receive a notification with either birthday wishes, or anniversary wishes as well as the offer to make calls at Kshs. 1/= all day.
- (c) You will also receive a notification that you have been awarded 1GB on either your birthday or anniversary.

5. Validity

- (a) You can make calls all day across all networks for Kshs. 1/= per minute until 0000hrs.
- (b) The 1GB awarded will be valid for twenty (24) hours.

6. Privacy

- (a) “Personal Information” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

- (b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken protect your privacy when you use our Service. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. Extension of Terms

(a) Save as modified above, these Terms and Conditions including privacy terms are supplemental to and subject to the published Safaricom Prepay and PostPay Service Terms and Conditions as well as the Safaricom PrePay and PostPay Data Bundles and other Services that you may be using.

(b) Safaricom reserves the right to amend or vary these terms and conditions including updating the Privacy terms or to withdraw this Service at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion, on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications. Any update to the privacy terms will be available on the Safaricom website www.safaricom.co.ke and will take effect from the date of notification of the update.