

TERMS AND CONDITIONS FOR THE ZURI BUNDLE OFFER PROMOTION

The following terms and conditions apply to the Zuri Bundle Promotion (“the Promotion”) and by participating in the Promotion you will be deemed to have read, understood and accepted the same: -

1. The Promotion

(a) This Promotion seeks to give eligible subscribers the opportunity to access the Safaricom Zuri Chatbot Service to be accessed through either WhatsApp, Web www.safaricom.co/help/zuri, Telegram or Facebook Messenger.

2. Eligibility

The free 50MBS bundle is available only to Safaricom Prepay and Postpay Voice customers who interact with Safaricom Zuri through either WhatsApp, www.safaricom.com/help/zuri, Telegram or Facebook Messenger for the 1st time.

3. Promotion Period

The Promotion will run for ninety (90) days from **00:00hrs** of **1st September** to **11.59 pm** on **30th November** (“Promotion Period”).

4. How to Participate in the Promotion

- The new user will need to save the number 0722000100 for Safaricom Zuri on WhatsApp (0722000100), Click www.safaricom.com/help/zuri for Zuri on web, or search for ‘Safaricom Zuri’ on Telegram and Facebook Messenger.
- Once they start a conversation with Zuri or click on get started, they will need to provide their numbers for authentication either by M-PESA PIN or One Time Password depending on the journey customer has engaged.
- They will then be awarded with the 50MBs and get a confirmation message via text.

5. Validity

The offer is valid for twenty-four (24) hours after which it lapses, and resources will no longer be available.

6. Extension of Terms

- (a) All other applicable rates for use of other Safaricom Promotions remain unchanged.
- (b) Safaricom PLC reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom’s discretion, on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.

These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom Promotions and any other Safaricom Promotions that you may be using (www.safaricom.co.ke).