



## **TERMS AND CONDITIONS FOR THE TUNUKIWA DAILY SERVICE**

The following terms and conditions apply to the Safaricom Tunukiwa Daily Service ("the Service") and by activating this Service you will be deemed to have read, understood and accepted the same:-.

### **1. The Service**

The Service enables you, our Prepay, PostPay or Hybrid Subscriber, to choose a personalized combination of options ranging from data, SMS and voice services. We have different personalised options for each of our subscribers based on your usage, network utilisation and capacity availability, device type and your general location.

### **2. Eligibility**

This Service is available to all Safaricom Prepay, PostPay or Hybrid subscribers.

### **3. Launch of the Service**

The Service will run from **0000 hrs on 10<sup>th</sup> July, 2017** ("Service Date").

### **4. How to Use the Service**

- a) Dial **\*444#** from your Safaricom line.
- b) You will get a list of personalised options from which you can purchase your preferred option.
- c) You will also be able to purchase multiple options of the personalised package depending on your preferences.
- d) The personalised options are subject to the validity specified in the USSD before purchase.
- e) To check on the Frequently Asked Questions (FAQs), dial **\*444#** and select FAQs.
- f) The amount deducted from the purchase of Tunukiwa daily Service will not be considered in the aggregation of usage for the achievement of Stori Ibambe Targets.

### **5. The Service Options**

<b>Option</b>	<b>Description</b>
Voice Options	You will receive a personalised voice package that gives you minutes, subject to your voice usage preference, network utilisation, capacity, location, Device Type, Network experience and other preferences. The voice package can be used for both On-net and Off-net calling.
Data Option	You will receive a personalised data package that gives you data MBs, subject to your data usage preference, network utilisation, capacity, location, Device Type, Network experience and other preferences.
SMS option	You will receive a personalised SMS package that gives you SMS, subject to your SMS usage preference, network utilisation, capacity, location, Device Type, Network experience and other preferences. The SMS package can be used for both On-net and Off-net.

### **6. Extension of Terms**

- (a) All other applicable rates for use of other Safaricom Promotions remain unchanged.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion, on the Safaricom website [www.safaricom.co.ke](http://www.safaricom.co.ke)) and will be effective immediately or as at the date referred in such notifications.

**These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom PrePay Promotions and any other Safaricom Promotions that you may be using ([www.safaricom.co.ke](http://www.safaricom.co.ke)).**