



TERMS AND CONDITIONS FOR SAFARICOM DAILY, WEEKLY AND MONTHLY SMS BUNDLES

The following terms and conditions apply to the Safaricom Daily, Weekly and Monthly SMS Bundles ("the Service") and by activating this Service you will be deemed to have read, understood and accepted the same:-

1. Eligibility

- (a) This Service is open to all Safaricom PrePay and PostPay subscribers except those listed in 1 (b) below;
- (b) The Service will not be available to subscribers who are roaming.

2. The Service

- (a) The Service provides you with the opportunity to subscribe to any of the following SMS Bundles:
 - i. Daily Twenty (20) SMSs for Kshs. 5.00.
 - ii. Daily Two Hundred (200) SMSs for Kshs. 10.00.
 - iii. Daily Five Hundred (500) SMSs for Kshs. 20.00
 - iv. Weekly Four Hundred (400) SMSs for Kshs. 30.00*
 - v. Weekly Seven Hundred (700) SMSs for Kshs. 50.00*
 - vi. Monthly Fifteen Hundred (1500) SMSs for Kshs. 100.00*
 - vii. Monthly Three thousand Five Hundred (3500) SMSs for Kshs. 200.00*
- (b) *The Weekly and Monthly SMSs Bundles will be valid for use on On-Net (Safaricom to Safaricom) and Off-Net (Safaricom to Airtel or Orange or Equitel) SMSs.*

3. How to Participate

- (a) To opt into the Service, dial ***188#** from your Safaricom mobile line.
- (b) Upon dialling ***188#** you will get a menu with the options for either Daily SMS bundle, Weekly SMS bundle or Monthly SMS bundle.
- (c) Upon selection of your preferred (Daily, Weekly or Monthly) SMS Bundle, you will receive a menu for the various available options as appearing in 2 (a).
- (d) Once you select your preferred SMS bundle, you will receive the following notification informing you of the successful purchase.

"You have successfully purchased xxx SMS at Kshs. Xx."
- (e) Daily SMS bundles are valid for twenty four (24) hours from the time of purchase; Weekly SMS bundles are valid for seven (7) days from the date of purchase and Monthly SMS bundles are valid for (30) days from the date of purchase.
- (f) Unused SMS will lapse and will not be carried over to the following day, week or month.
- (g) You also have an option of purchasing Weekly and Monthly SMS Bundles on behalf of someone else by dialling ***188#** and following the prompts. You will then receive the following notification informing you of the successful purchase

"You have successfully purchased xxx SMS at Kshs. Xx for 07xxxxxxx."
- (h) Priority of SMS bundle consumption will be Daily SMS bundle followed by Weekly SMS bundle then Monthly SMS bundle.

- (i) You can purchase your Weekly and Monthly SMS bundles in the course of the day anytime provided you have money in your account.
- (j) You can purchase the weekly or monthly SMS bundle even when you have an active daily subscription service.
- (k) You will receive the following SMS notification forty eight (48) hours before your resources informing you of the impending expiry:

*“Dear Customer, your SMS bundle will expire on DD/MM/YYYY. Dial *188# to check SMS bundle balance.”*
- (l) When your SMS bundle expires you will receive the following message:

*“Dear Customer, your daily/weekly/monthly SMS bundle has expired. Dial*188# to buy another bundle.”*
- (m) You can check your balance by dialling *188#.

4. How to Subscribe out of the Service

To subscribe out of the Service, dial *188# and follow the prompts.

5. Extension of Terms

- a. Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom Prepay and Postpay Service Terms and Conditions and other Services that you may be using.
- b. Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via media advertisements (including at Safaricom’s discretion on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.
- c. These Terms and Conditions are available on www.safaricom.co.ke