



TERMS AND CONDITIONS FOR THE SAFARICOM STORI IBAMBE PRODUCT

The following terms and conditions apply to the Safaricom Stori Ibambe Product ("**the Product**") and by participating in the Product you will be deemed to have read, understood and accepted the same:

1. Eligibility

- (a) This Product is open to Safaricom Individual PrePay subscribers on the following tariffs: *Uwezo* tariff and *Baraka* tariff.
- (b) The Product will not be open to the following subscribers:
 - i. All PostPay subscribers;
 - ii. All Corporate and SME subscribers;
 - iii. Roaming subscribers.

2. Launch of Product

The Product will launch at **0000hrs on 12th February 2019.**

3. How to Participate

- (a) Eligible subscribers ("**Participating Subscribers**") may opt in by dialling *460# and follow the prompts to opt into the Product.
- (b) Each Participating Subscriber may receive an offer ("**the Offer**") by SMS requiring them to spend a certain amount based on their average daily usage ("**the Target**").
- (c) Participating subscribers may receive flash messages informing them of how much more they need to spend to achieve their daily Target.
- (d) Upon reaching the Target amount, each Participating Subscriber shall be awarded bonus airtime ("**the Bonus**") equivalent to 100% of the Target Amount.
- (e) The Participating Subscriber may also confirm/check their Target and the balance of the Bonus by dialling *460#.
- (f) Participating Subscribers may also opt out of the Product by dialling *460# and selecting the option made available for unsubscribing.
- (g) Participating Subscribers may confirm their Target by dialling *460#.

(h) New Safaricom Subscribers will be eligible to participate in the Product immediately after activation.

(i) Subscribers will only receive their daily Target amount if their Safaricom line is active.

4. Use of Bonus airtime

(a) You can use the bonus airtime to make voice calls or purchase the following pre-defined data bundles by dialling *544#:

Price (Stori Ibambe Bonus)	MB
5/=	2MB, valid till Midnight
12/=	5MB, valid till Midnight
25/=	10MB, valid till Midnight
60/=	25MB, valid till Midnight
150/=	60MB, valid till Midnight
300/=	150MB, valid till Midnight

(b) You can only buy bundle with your Stori Ibambe bonus allocation.

(c) The expiry of the bundle resources will be same day at midnight.

(d) The data bundle resources cannot be transferred via sambaza.

(e) The resources will be used up in priority to all other data bundles, except Tunukiwa hourly bundles

(f) You will ONLY see bundles whose prices are equal to or lower than your total bonus allocation.

5. General Terms

(a) The use of the Bonus Airtime will not earn Bonga Points.

(b) Bonus airtime is not transferable (Sambaza).

(c) The Target set out in the Offer must be achieved by 2359 hrs of the calendar day for which the Offer is made for the subscriber to be awarded a Bonus.

- (d) The Participating Subscriber shall be notified by way of an SMS of the applicable Bonus awarded.
- (e) The Participating Subscriber may confirm/check the balance of the Bonus by dialling *460#.
- (f) M-PESA and Okoa Jahazi service charges shall not be taken into account in the calculation of the Target.
- (g) The Bonus may be used for on-net voice calls and on-net and SMS and off-net local calls and off-net SMS and the predefined data bundles in clause 3a and MUST be utilised by 2359hrs of the calendar day when it was awarded, otherwise the Bonus shall expire and not be available for use.
- (h) The utilisation of the Bonus shall be subject to the standard applicable rates for various service offerings provided by Safaricom to its subscribers.
- (i) Safaricom reserves the right to increase or decrease a subscriber's Target Amount and Offer where their average daily usage has changed.
- (j) The Bonus will be used in priority to your purchased airtime, Safaricom Advantage Plus voice bundles and SMS bundles.

6. Extension of Terms

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom Prepay and PostPayTerms and Conditions and other Services that you may be using.
 - (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via SMS to the eligible subscribers and will be effective immediately or as at the date referred in such notifications.
 - (c) These Terms and Conditions are available at www.safaricom.co.ke
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