



TERMS AND CONDITIONS OF THE SAFARICOM
PROMOTION – INTERNATIONAL CALLS TO SOUTH AFRICA

The following terms and conditions apply to the Safaricom International Calls to South Africa Promotion (“**Promotion**”) and by participating in the Promotion you will be deemed to have read, understood and accepted the same:-

1. Promotion Period

The Promotion will run from 0000 hrs **22nd October, 2014** to 2359 hrs **3rd December, 2014** (“**Promotion Period**”).

2. The Promotion

- (a) During the Promotion Period Safaricom PrePay and PostPay subscribers within the Republic of Kenya will be in a position to make international calls through Direct Dialling to **South Africa** at the rate of **Kshs. 10/- per minute billed per second**.
- (b) To enjoy the discounted call rate under this Promotion, dial South Africa in the correct format, including the country-specific dialling code and phone number. Calls made through the prefix 888 will not qualify for the discount.
- (c) You do not have to migrate from your current tariff to participate in the Promotion.

3. Eligibility

- (a) The Promotion is open to all Safaricom PrePay and PostPay subscribers within the Republic of Kenya apart from those listed in 3 (b) below.
- (b) The following categories of subscribers and top ups are excluded from the Promotion:
 - (i) This offer is not available for any subscriber who is enjoying Safaricom's roaming services. Calls to fixed lines, premium rate numbers, other mobile networks, international calls made under *Kama Kawaida* will not qualify for the promotional call rate. Calls you make to a Safaricom subscriber who is roaming will be chargeable at the applicable prevailing tariff rate and will not qualify for the promotional international call rate.
 - (ii) If you have redeemed talk-time minutes as part of your Bonga Points or any other offer for free/discounted calls, you will not be eligible for the promotional call rate unless you top up.

4. How to Participate

To participate in the Promotion you will be required to comply with the following:

SUBSCRIBER TYPE	ACTION POINT
PostPay	<ul style="list-style-type: none"> • Ensure that your account is in active status and that any outstanding bills have been settled. • Note: if your account is disconnected, overdue, on auto bar, in collection or suspended you will not qualify to make discounted international calls.
PrePay	<ul style="list-style-type: none"> • Ensure that your account is in active status and that you have sufficient airtime to make the calls. • Note: you will not qualify to make discounted international calls if your account is in expiry which means your PrePay account has been temporarily suspended due to top up inactivity allowing you to only receive calls and SMS.

5. Other terms

- (a) Although there will be no limit as to the number of times you can call South Africa, calls made during the Promotion may be subject to a fair use limit as we may determine. If we think your use is excessive or that you are abusing the service or that your use affects other subscribers' access to the Safaricom network in any way then we may moderate your usage by reducing your usage limit and/or we reserve the right to charge you for the excessive element of your usage at the standard for your tariff.
 - (b) Save as may be otherwise communicated by Safaricom the Promotion will not be available in conjunction with other promotions and rewards
 - (c) This Promotion applies only to the destinations mentioned above. International calls to all the other destinations will be charged according to the published Safaricom international calling rates both during and after the promotion.
 - (d) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as of the date referred in such notifications.
 - (e) These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom PrePay and PostPay services respectively and any other Service that you may be using.
 - (f) All other prevailing international voice, SMS and data rates and the terms and conditions of the same remain valid and binding.
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