

## **TERMS AND CONDITIONS FOR SAFARICOM SAMSUNG GALAXY S21 TRADE-IN OFFER**

The following terms and conditions apply to the Safaricom Samsung S21 Trade-in Retail Offer (the “**Offer**”): -

### **1. Eligibility**

- (a) This offer is open to all customers who wish to trade in their Samsung devices for any Samsung Galaxy S21 devices from any recognised Safaricom Retail Shop as per the table below.
- (b) The participating trade-in devices are the older generation of Samsung S-series, Samsung Note series and Samsung A80 (“Participating Trade-in Devices”) in clause 5 below and will also be published in the media, Safaricom Shops and Safaricom Website ([www.safaricom.co.ke](http://www.safaricom.co.ke)).
- (c) The list of Safaricom Retail Shops is available on the Safaricom website.

### **2. Offer period**

- (a) The Offer runs from **08:00hrs 25<sup>th</sup> May 2021** to **23:59 hrs on 30<sup>th</sup> June 2021** (‘**Offer Period**’).
- (b) The Offer is valid while stocks last and is limited to the first **one hundred and fifty (150)** customers.

### **3. The Offer**

- (a) During the Offer Period, customers who trade in any of the Participating Devices will enjoy discounted price options as listed in clause 6 below.
- (b) The Samsung Galaxy S21 devices are sold to you **subject always** to the Manufacturer’s Limited Warranty.
- (c) The Samsung Galaxy S21/S21+/S21 Ultra models are dual sims.

### **4. How to participate**

- (a) A customer presents their older generation of **Samsung S-series, Samsung Note Series and Samsung A80** for the Trade-in promotion at a Safaricom Shop.
- (b) The sales agent confirms the Trade-in (the old phone) is in working condition.
- (c) Customers fill in and sign the Samsung’s Trade-in form at the retail shop.
- (d) Customer factory resets their Trade-in phone to clear all personal data and hands over their Trade-in phone to the sales agent.

- (e) Customer buys their desired Samsung S21 model of choice at discounted price as indicated in clause 6 below.
- (f) The Trade-in phones are collected by Samsung from Safaricom stores.
- (g) The limited Trade-in offer is based on first come first served basis as indicated in clause 2(b) above.
- (h) Accessories issued during this Offer once collected cannot be returned or replaced.

**5. Participating Devices**

<b>Description</b>	<b>Eligible Trade-in Models</b>
Older generation Series	Samsung S series
Older generation Series	Samsung Note Series
Older generation Series	Samsung A80

**6. Participating Samsung S21 Series**

<b>Model</b>	<b>Trade-in Price</b>
Samsung Galaxy S21	54,999
Samsung Galaxy S21 Plus	77,999
Samsung Galaxy S21 Ultra	104,999

**7. Extension of Terms**

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Samsung Trade Terms and Conditions available on the Samsung website.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Offer at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website [www.safaricom.co.ke](http://www.safaricom.co.ke)) and will be effective immediately or as at the date referred in such notifications.
- (c) These Terms and Conditions are available on [www.safaricom.co.ke](http://www.safaricom.co.ke).

8. Appendix 1- Samsung Trade-in form

<b>SAMSUNG</b>						
<b>TRADE - IN FORM</b>						
Date:						
Store Name:						
Store Code:						
Customer Name						
Customer ID				Contact Number		
Device for Trade In	Note		S		A80	
Device Name						
Device IMEI						
Device purchased	S21 Ultra		S21+		S21	
Device IMEI						
Customer Disclaimer	<p>I _____ hereby agree to trade in my device for the _____. I have removed all data, including all confidential and personal data from my Trade-In device before handing it over to Samsung. I confirm that I have returned the device to its factory settings. Samsung therefore holds no liability towards the content that is in the phone.</p> <p style="text-align: center;">Sign: _____ Date: _____</p>					
Store Disclaimer	<p>I _____ of _____ hereby confirm that the device received is eligible for a Trade in and not for re-sale. I have confirmed that the device has been reset to the factory settings and will be returned to Samsung.</p> <p style="text-align: center;">Sign: _____ Date: _____ Stamp: _____</p>					
T&Cs apply						