



## TERMS AND CONDITIONS FOR THE SAFARICOM JIACHILIE BUNDLES PROMOTION

The following Terms and Conditions apply to the Safaricom Jiachilie Bundles Promotion ("the Promotion") and by participating in the Promotion, you will be deemed to have read, understood and accepted the same:-

### 1. The Promotion

The Promotion gives Safaricom Prepay subscribers an opportunity to make more calls for less.

### 2. Eligibility

The Promotion is open to Safaricom PrePay subscribers who spend Kshs. 100.00 or less on calls in a month.

### 3. Promotion Start Date

The Promotion will run for **ninety (90) days** from **0000hours** on **15<sup>th</sup> August 2020** to **2359hours 13<sup>th</sup> November 2020**.

### 4. How to participate in the Promotion

- Eligible subscribers will be identified by Safaricom from the Network and contacted at the start of the Promotion through SMS.
- To participate in the Promotion, eligible subscribers will dial **\*444#** from their Safaricom lines or access via mySafaricomApp to purchase your special bundle.
- You may purchase the bundle more than once during the day depending on your preferences.

### 5. Available bundles

- The following call bundles will be availed to you based on your calling behaviour and validity as indicated in the table below:

Price	Minutes	Validity
Kshs. 5/=	20	Midnight
Kshs. 10/=	40	Midnight
Kshs. 20/=	80	Midnight
Kshs. 30/=	120	Midnight

Kshs. 50/=	100	3 days
Kshs. 100/=	200	3 days

- (b) Each eligible subscriber will be eligible for only one midnight validity option and one 3 days validity option from the options above.
- (c) The call bundles can be purchased as many times as possible during the day.

**6. Privacy**

(a) **Definition**

“Personal Information” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) **Collection of information**

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

(c) **Privacy**

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken protect your privacy when you use our Service. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) **Minors**

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

**7. Other terms of the Promotion**

- (a) Validity of the calling bundles is as indicated in table 5 (a) above.
- (b) The calling bundle can be used for on-net and off-net calls.

- (c) Subscribers can purchase the resources more than once during the day depending on their preferences.
- (d) The amount deducted from the purchase of any of the options in this Promotion will not be considered in the aggregation of usage for the achievement of *Stori Ibambe* targets.

## **8. General Terms**

- (a) All other applicable rates for use of other Safaricom services remain unchanged.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion, on the Safaricom website [www.safaricom.co.ke](http://www.safaricom.co.ke)) and will be effective immediately or as at the date referred in such notifications.
- (c) These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom PrePay and PostPay services, available on [www.safaricom.co.ke](http://www.safaricom.co.ke)