

TERMS AND CONDITIONS FOR SAFARICOM DATA SAMBAZA

The following terms and conditions apply to the Safaricom Data Sambaza ("the Service") and by activating this service you will be deemed to have read, understood and accepted the same:-

1. Service

This service enables Safaricom subscribers to transfer (sambaza) data bundles from one Safaricom line to another.

2. Eligibility

- a) This Service is open to all Safaricom PrePay and PostPay subscribers apart from those listed in paragraph 2(b) below;
- b) The Service will not be available to the following subscribers:
 - (i) Subscribers who are roaming;
 - (ii) Subscribers whose lines are inactive which includes expired, suspended or deleted lines;
- c) Subscribers operating or holding Corporate lines will only be able to receive data bundles but will **not** be able to sambaza to other lines.

3. How to Use the Service

You can start using the Service in the following ways:

(a) USSD:

- (i) Dial *544# from your Safaricom mobile or data line;
- (ii) Select "**data sambaza**";
- (iii) Enter amount of bundles to sambaza in MBs e.g 10 MBs
- (iv) Enter the Safaricom number to sambaza to ("the recipient").
- (v) The following messages will be received upon successful request:

Sender will receive the following notification "*You have transferred *** MB from your account to 722000000. New Balance: ****MB, expiry date is 16-04-2013.*"

Recipient will receive the following notification "*you have received *** MB from 0720000000. Your account balance is ****, expiry date is 18-03-2013*"

(b) SMS:

- (i) Send an SMS with the amount of bundles in MBs *Mobile number to 450;
- (ii) Example of an SMS message 10*0722000000 send this to 450;
- (iii) Example of 10MB data bundle sambaza is: SMS 10*0722000000 send this to 450
- (iv) The following messages will be received upon successful request:

Sender will receive the following notification "*You have transferred *** MB from your account to 722000000. New Balance: ****MB, expiry date is 16-04-2013.*"

Recipient will receive the following notification "*you have received *** MB from 0720000000. Your account balance is ****, expiry date is 18-03-2013*"

(c) Internet:

- (i) Log onto www.safaricom.com/bundles;
- (ii) Click on data sambaza, button;
- (iii) Enter amount of bundles to sambaza in MBs e.g 10 MBs
- (iv) Enter the Safaricom number to sambaza to ("the recipient").
- (v) The following messages will be received upon successful request:

Sender will receive the following notification *"You have transferred *** MB from your account to 722000000. New Balance: ****MB, expiry date is 16-04-2013."*

Recipient will receive the following notification *"you have received *** MB from 0720000000. Your account balance is ****, expiry date is 18-03-2013"*

4. General Terms of Usage

- (a) You must have a minimum MB balance of 5MB on your donor line to carry out sambaza.
- (b) You can only sambaza a minimum of 5 MB per session; you cannot sambaza less than 5 MB per session.
- (c) You are allowed to sambaza a maximum of 10 MB in one session.
- (d) You can sambaza a maximum of 20 MB in a day (24 hours).
- (e) You can make a maximum of two (2) sambaza requests in a day for as long as you do not exceed the daily maximum limit of 20MB.
- (f) Transferred data will carry the validity of the donor and will therefore adjust the recipient's validity accordingly. If the recipient already has a data bundle with a higher validity, the validity date of the recipient will be maintained. If the recipient has no running data bundle or has data bundles with a lower validity date, then the recipient will enjoy the higher validity date of the donor.
- (g) You cannot sambaza/transfer bonus (free) or promotional data bundles.
- (h) Only Volume Data Bundles are eligible for Data Sambaza (all other data bundles including the Daily Data Bundles will not be transferred).
- (i) Data sambaza cannot be reversed. You must confirm the recipient number before completing the sambaza request. We will not be liable for transfers made to wrong numbers and we will not be in a position to reverse the transfer.
- (i) You can only transfer (sambaza) up to a maximum of twenty (20) times in a Month.
- (j) Safaricom data bundles are not for re-sale. You therefore will not resell data bundles purchased from Safaricom without its consent. Safaricom reserves the right to withdraw this service from you if you breach these terms.

5. Extension of Terms

- a. Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions, Safaricom PrePay and PostPay Data Bundles and other Services that you may be using.

- b. Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.
- c. Terms and Conditions available on www.safaricom.co.ke

NOTE: SAFARICOM DATA BUNDLES ARE NOT FOR RE-SALE AND CAN ONLY BE PURCHASED FROM SAFARICOM AS INDICATED IN THE APPLICABLE PUBLISHED TERMS AND CONDITIONS. SAFARICOM SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR DATA BUNDLES PURCHASED FROM ANY OTHER SOURCE.