
TERMS AND CONDITIONS FOR THE SAFARICOM BONGA BUNDLES SERVICE

The following terms and conditions apply to the Bonga Bundles Service (“**the Service**”) and by activating the Service you will be deemed to have read, understood and accepted the same:

1. The Service

The Service gives Safaricom subscribers an opportunity to access and buy data bundles using their Bonga points.

2. Eligibility

This Service is open to all Safaricom PrePay and PostPay subscribers registered on the Bonga Loyalty Scheme Programme.

3. Launch of Service

This Service will launch on 10th September 2018.

4. How to Access the Service

a) Eligible subscribers with Bonga Points may purchase following bundles via USSD and on mySafaricomApp:

Bonga Points	MBs	Validity
20	20	7 days
50	50	7 days
100	100	7 days
250	250	7 days
500	500	7 days
1000	1000	7 days

5. Validity

The data bundles purchased will be valid for seven (7) days after which any unused resources will expire and will no longer be available for use.

6. Privacy

(a) "Personal Information" means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken protect your privacy when you use our Service. This can be found on [Safaricom Data Privacy Statement](#). If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a subscriber, a person with parental authority may open and maintain a mobile number in their name for and on behalf of the minor. For purposes of this agreement, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. General Terms

(a) You can purchase the offers as many times as you wish.

(b) You cannot transfer (sambaza) the data bundles.

8. Extension of Terms

(a) All other applicable rates for use of other Safaricom data services and promotions remain unchanged.

(b) Safaricom reserves the right to amend or vary these terms and conditions including the privacy terms or to withdraw the Promotion at any time. In any of these events, notice

will be given via media advertisements, (including at Safaricom's discretion, on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications. Any update to the privacy terms will be available on the Safaricom website www.safaricom.co.ke and will take effect from the date of notification of the update.

These terms and conditions are supplemental to and subject to the published Safaricom services Terms and Conditions including the provisions on Privacy and terms of use for any other Safaricom service that you may be enjoying available on the Safaricom website (www.safaricom.co.ke).