

TERMS AND CONDITIONS FOR THE SAFARICOM STORI IBAMBE SERVICE

The following terms and conditions apply to the Safaricom Stori Ibambe Service (" **the Service** ") and by enrolling in the Service, you will be deemed to have read, understood and accepted the same:

1. Eligibility

- (a) This Service is open to Safaricom Individual PrePay subscribers on the following tariffs:
Uwezo tariff and Baraka tariff.
- (b) The Service will not be open to the following subscribers:
 - i. All PostPay subscribers.
 - ii. All Corporate and SME subscribers.
 - iii. Roaming subscribers.

2. Launch of Service

The Service will be launched at **0000hrs on 22nd January 2023.**

3. How to Participate

- (a) Eligible subscribers ("**Participating Subscribers**") may opt in by dialing *460# and follow the prompts to opt into the Service.
- (b) Each Participating Subscriber may receive an offer ("**the Offer**") by SMS requiring them to spend a certain amount based on their average daily usage ("**the Target**").
- (c) Participating Subscribers may receive flash messages informing them of how much more they need to spend to achieve their daily Target.
- (d) Upon reaching the Target amount, each Participating Subscriber shall be awarded bonus airtime ("**the Bonus**") equivalent to 100% of the Target Amount.
- (e) The Participating Subscriber may also confirm/check their Target and the balance of the Bonus by dialing *460#.
- (f) Participating Subscribers may also opt out of the Service by dialing *460# and selecting the option made available for unsubscribing.

(g) Participating Subscribers may confirm their Target by dialing *460#.

(h) New Safaricom Subscribers will be eligible to participate in the Service immediately after activation.

(i) Subscribers will only receive their daily Target amount if their Safaricom line is active.

4. Use of Bonus airtime

(a) You can use the bonus airtime to:

- i. Make voice calls.
- ii. Purchase the following predefined data bundles by dialing *544#.

Price (Stori Ibambe Bonus)	MB	Validity
5/=	2MB	Valid till Midnight
12/=	5MB	Valid till Midnight
25/=	10MB	Valid till Midnight
60/=	25MB	Valid till Midnight
150/=	60MB	Valid till Midnight
300/=	150MB	Valid till Midnight

- iii. Purchase the following predefined SMS Bundles by dialing *188#:

Price (Stori Ibambe Bonus)	SMS	Validity
5/=	5 SMS, valid till Midnight	Valid till Midnight
10/=	25 SMS, valid till Midnight	Valid till Midnight
20/=	100 SMS, valid till Midnight	Valid till Midnight

(b) You can only buy bundle with your Stori Ibambe bonus allocation.

(c) The expiry of the bundle resources will be same day at midnight, as indicated in the table above.

(d) The data bundle resources cannot be transferred via sambaza.

(e) The resources will be used up in priority to all other data bundles or SMS bundles, where applicable.

(f) You will ONLY see bundles whose prices are equal to or lower than your total bonus allocation.

5. General Terms

(a) The use of the Bonus Airtime will not earn Bonga Points.

(b) Bonus airtime is not transferable (*Sambaza*).

(c) The Target set out in the Offer must be achieved by 2359 hrs of the calendar day for which the Offer is made for the subscriber to be awarded a Bonus.

(d) If you do not achieve the daily target during the month but attain at least 50% on any day of the month, you will be eligible for a one-off bonus of Ksh 25/= the following month.

(e) The Participating Subscriber shall be notified by way of an SMS of the applicable Bonus awarded.

(f) The Participating Subscriber may confirm/check the balance of the Bonus by dialing *460#.

(g) M-PESA and Okoa Jahazi service charges shall not be taken into account in the calculation of the Target.

(h) The Bonus may be used for on-net voice calls and on-net and SMS and off-net local calls and off-net SMS and the predefined data bundles in clause 3a and MUST be utilized by 2359hrs of the calendar day when it was awarded, otherwise the Bonus shall expire and not be available for use.

(i) The utilization of the Bonus shall be subject to the standard applicable rates for various service offerings provided by Safaricom to its subscribers.

(j) Safaricom reserves the right to increase or decrease a subscriber's Target Amount and Offer where their average daily usage has changed.

(k) The Bonus will be used in priority to your purchased airtime, Safaricom Advantage Plus voice bundles and SMS bundles.

6. Privacy

(a) Definition

"Personal Information" means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Promotion if such information is not available.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide a quality Promotion.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken to protect your privacy when you use our services. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a subscriber, a person with parental authority may open and maintain a mobile number in their name for and on behalf of the minor. For purposes of this agreement, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

6. Extension of Terms

(a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom Prepay and PostPay Terms and Conditions and other Services that you may be using.

(b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Service at any time. In any of these events, notice will be given via SMS to the eligible subscribers and will be effective immediately or as at the date referred in such notifications.

(c) These Terms and Conditions are available at www.safaricom.co.ke.
