

## 1. Policy Statement

Safaricom PLC is committed to ensuring that Enterprise risk management practices are entrenched into all business processes and operations to drive consistent, effective and accountable action, decision making and management practice. It also applies risk management principles consistently to increase the likelihood of achieving its strategic objectives. Risk management involves the mitigation of risk where necessary, but also the taking of deliberate and calculated risk to benefit from opportunities.

## 2. Rationale

Effective risk management within Safaricom PLC is geared to promote an enterprise wide approach by integrating risk management processes.

## 3. Scope of Policy

This Policy is applicable to all Safaricom PLC businesses and to all its employees, whether permanent /temporary/contractual.

## 4. Accountability/Responsibility of Stakeholders

- **The Board and Board Audit Committee:** has the ultimate responsibility for over-seeing the performance of Safaricom PLC
- **The Chief Corporate Security Officer:** is the policy owner and will be responsible for its implementation across the company
- **Enterprise Risk Management (ERM):** will be formally appointed and shall be the policy champion with overall responsibility for championing of the ERM Process by providing enabling frameworks
- **Internal Audit:** is an independent appraisal function established to provide assurance to the Board, the Audit Committee and the Executive Committee about the adequacy and effectiveness of existing internal controls vis-a-vis the associated risks.
- **All Employees:** It is the responsibility of all Safaricom PLC's employees to report any real or perceived risks that become apparent and may significantly affect Safaricom.

## 5. Effective date: Nov 2019

This policy is in operation until revoked or modified.