



The new simplified and fully automated solution!

Domain & Web Hosting Service

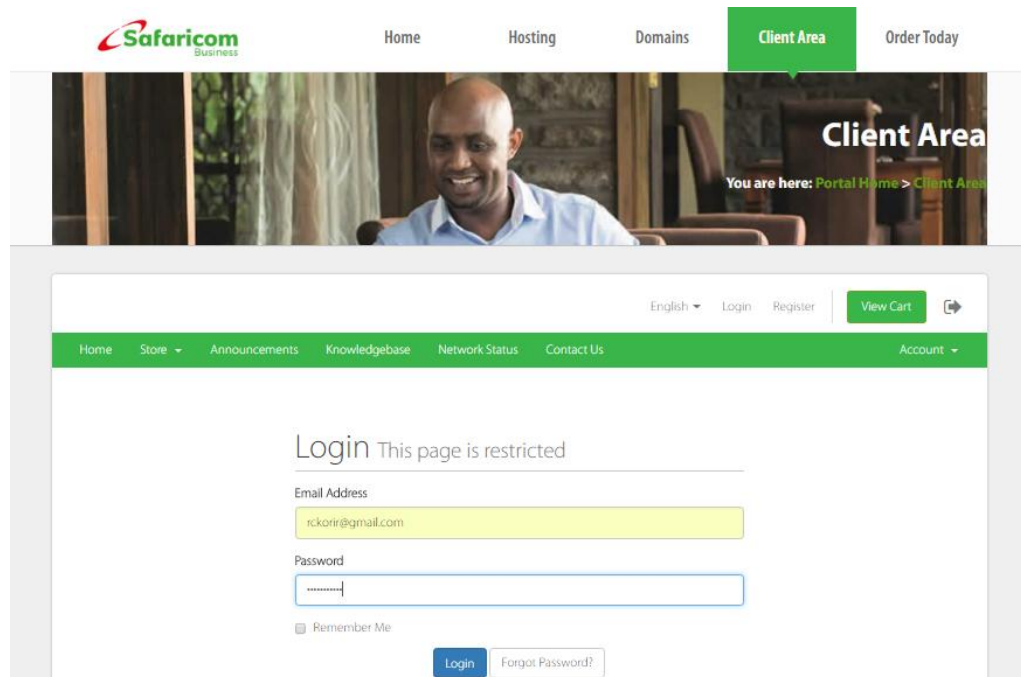
How To RENEW a Domain & Web Hosting service

When we come together, great things happen.



Domain & Web Hosting Renewal Instructions

- ✓ Go to <https://domains.safaricom.co.ke/clientarea.php> to log into your active account



Home Hosting Domains **Client Area** Order Today

Client Area
You are here: Portal Home > Client Area

English Login Register View Cart

Home Store Announcements Knowledgebase Network Status Contact Us Account

Login This page is restricted

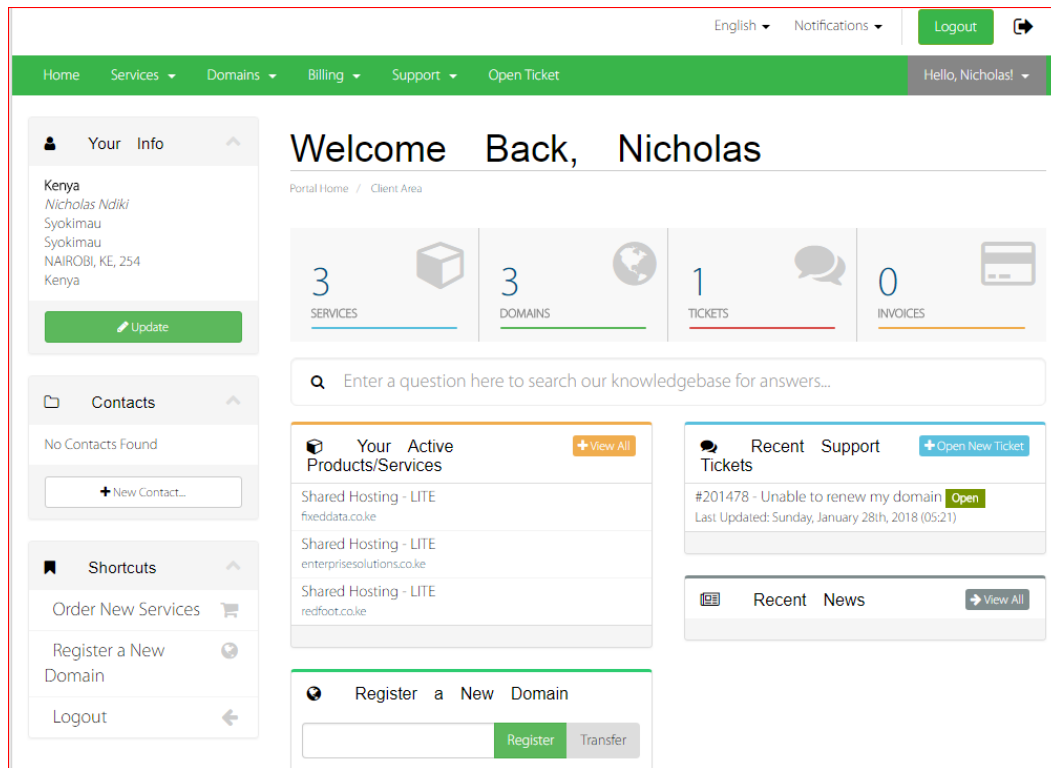
Email Address
rckorir@gmail.com

Password
.....

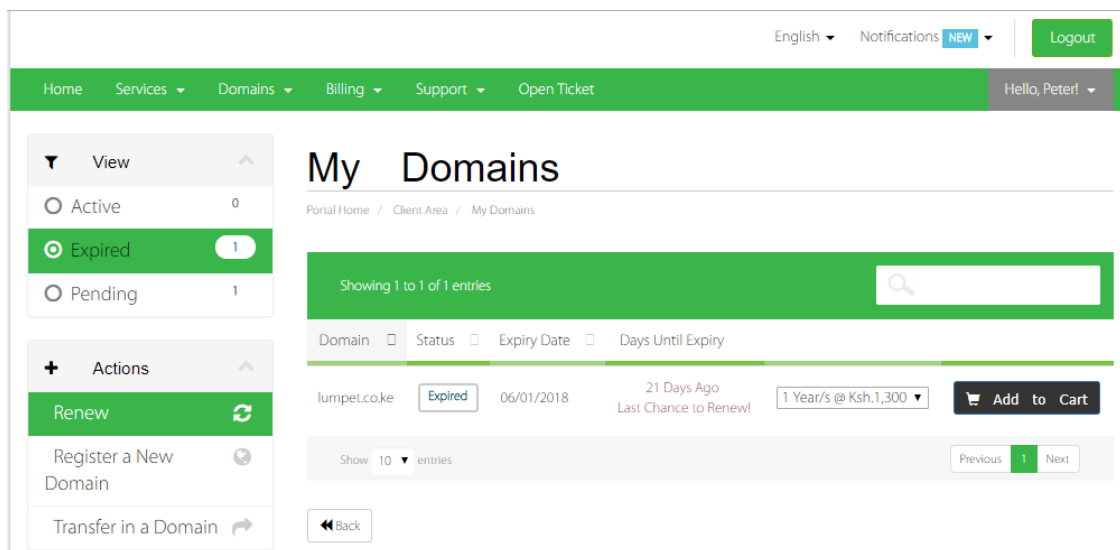
Remember Me

Login Forgot Password?

- ✓ Once you have logged in, click on the **Domains** to view your domains available.



- ✓ Click on the **Add to Cart** tab (on the right hand side of the widow)
- ✓ You may choose to renew your domain for more than 1 year, using the drop down menu



- ✓ Your domain service has now been added to the cart for renewal.

English ▾ Notifications **NEW** ▾ Logout

Home Services ▾ Domains ▾ Billing ▾ Support ▾ Open Ticket Hello, Peter! ▾

My Domains

Portal Home / Client Area / My Domains

Showing 1 to 1 of 1 entries

Domain	Status	Expiry Date	Days Until Expiry	
lumpet.co.ke	Expired	06/01/2018	21 Days Ago Last Chance to Renew!	1 Year/s @ Ksh.1,300 Added

Show 10 ▾ entries Previous 1 Next

◀ Back

- ✓ You will be redirected to review the renewal order and confirm
- ✓ Click on the **Checkout** tab (on the right side of the window)

English ▾ Notifications **NEW** ▾ Logout

Home Services ▾ Domains ▾ Billing ▾ Support ▾ Open Ticket Hello, Peter! ▾

Review & Checkout

Product/Options	Price/Cycle
Domain Renewal lumpet.co.ke	Ksh.1,300 1 Year/s

Empty Cart

Apply Promo Code

Enter promo code if you have one

Validate Code

Order Summary

Subtotal Ksh.1,300

Totals

Ksh.1,300
Total Due Today

Checkout →

Continue Shopping

- ✓ Check the 'I have read and agreed to the Terms of Service'
- ✓ Click on **Complete Order** tab

Categories

- Shared Hosting
- Product Addons

Actions

- Domain Renewals
- Register a New Domain
- Transfer in a Domain
- View Cart**

Checkout

Please enter your personal details and billing information to checkout.

Personal Information

Nicholas Ndiki

ndiki.nicholas@gmail.com +254 720 746253

Billing Address

Kenya

Syokimau

Syokimau

NAIROBI KE 254

Kenya

Domain Registrant Information

You may specify alternative registered contact details for the domain registration(s) in your order when placing an order on behalf of another person or entity. If you do not require this, you can skip this section.

Use Default Contact (Details Above)

Payment Details

Total Due Today: **Ksh2,800**

Please choose your preferred method of payment.

M-PESA Paybill

Additional Notes

You can enter any additional notes or information you want included with your order here...

I have read and agree to the Terms of Service

Complete Order

- ✓ After completing the order, you will immediately be redirected to an invoice with the order and the renewal payment details.
- ✓ Go to your M-PESA Menu and follow the below payment instructions.



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great things happen.

PAID

Invoice #91

Invoiced To
Romage Ventures
Peter Ndungu
Katani, Pridelands
Machakos, Kenya, 00200
Kenya

Pay To
Safaricom Limited,
Safaricom House, Waiyaki Way, Westlands
P.O. Box 66827 - 00800
Nairobi, Kenya

Invoice Date
Saturday, January 27th, 2018

Payment Method
M-PESA Paybill

Invoice Items	
Description	Amount
Domain Renewal - lumpet.co.ke - 1 Year/s (06/01/2018 - 05/01/2019) *	Ksh.1,300
Sub Total	Ksh.1,300
Credit	Ksh.0
Total	Ksh.1,300

- ✓ After M-PESA payment is successful, input the transaction code on the space available
- ✓ Click on Complete Transaction tab to complete the renewal payment.



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Invoice #87

UNPAID

Due Date: Friday, January 26th, 2018

From your phone,

- Go to **Safaricom** Menu
- Select **M-PESA**
- Select **Lipa na MPESA**
- Select **Pay Bill**
- Enter **Business No:** 777222
- Enter **Account No:** 87
- Enter **Amount (without commas):** 1,300.00
then Confirm

Enter the transaction code you received
from MPESA

MAQ0F400CY

Complete Transaction



- ✓ Your renewal invoice is now paid up and it will be updated to PAID from unpaid.
- ✓ Your domain service is now renewed for the number of years you renewed it for.
- ✓ You will be redirected to the Order Confirmation page with the Order Number of the Renewal domain service.
- ✓ Click on **‘Continue to Client Area’** to view your renewed domain service.

Order Confirmation

Thank you for your order. You will receive a confirmation email shortly.

Your Order Number is: 8876675772

If you have any questions about your order, please open a support ticket from your client area and quote your order number.

[Continue To Client Area](#)

- ✓ The Client Area homepage will showcase all your services, domains, support tickets, invoices (pending and paid up) and any Safaricom recent news with regard to the service.
- ✓ Click on any item e.g. Services, Invoices, Domains to view and manage them.

Support Contact Details

- ✓ Contact us 24/7/365 on
 - Email Contact: business.support@safaricom.co.ke
 - Call us on 0722002222
 - Online Live Web Chat available on <https://domains.safaricom.co.ke>