



## Vehicle Maintenance and Repair Services

**Document Release Date** : 22<sup>th</sup> January, 2018

**Closing Date for Receipt of EOI:** 2<sup>nd</sup> February, 2018

## 1. INTRODUCTION

Safaricom Limited is a leading telecommunications company offering a comprehensive range of integrated telecommunication services, including mobile and fixed Voice, SMS, Data, Internet and Mobile money (M-PESA) to over 25 million subscribers. Safaricom currently holds a market share of 67% and commands the widest mobile network coverage enabling it to maintain its position as the region's mobile market leader. Our efforts are geared towards positively impacting the lives of those in the communities around us and thus we strive to change the present to improve the future.

Safaricom Limited is seeking Expressions of Interest (EOI) from qualified and reputable garages to provide Vehicle Maintenance and Repair services.

## 2. AIMS AND OBJECTIVES

As an employer of choice, Safaricom strives to provide an exceptional and meaningful working environment by removing barriers and providing staff with the necessary tools and resources required to facilitate their work. These tools and resources include vehicles.

This Expression of Interest (EOI) document is intended to lead to the identification of qualified and reputable garages who can demonstrably have sufficient capacity and experience to provide Vehicle Maintenance and Repair services.

Safaricom is therefore soliciting from interested companies an Expression of Interest clearly showing the following;

- a. Details of the garage location(s) and number of service centres.
- b. A list of Insurance companies that the garage is accredited/Approved by
- c. Registration with any industry associations association (KEMRA)
- d. Spare parts availability and proof of dealership
- e. Company Occupational Health and Safety standards and policies

**Note: Only the above requested information should be provided. Prices should not be provided.**

## 3. SUBMISSION OF RESPONSES

Interested suppliers should submit their response to this EOI in soft copy addressed to the attention of the Senior Manager Purchasing. The EOI should be emailed to [cwkariuki@safaricom.co.ke](mailto:cwkariuki@safaricom.co.ke) and copied to [bids@safaricom.co.ke](mailto:bids@safaricom.co.ke) on or before **2<sup>nd</sup> February, 2017**.

## 4. NEXT STEPS

- Review of submitted Expressions of Interests
- Prequalification of shortlisted suppliers
- Issuing of tender to prequalified suppliers

### NOTE:

- Only the suppliers who meet our minimum requirements will be considered for further discussions
- Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged into, other than for the purpose of informing the bidders of the outcome of the process.
- Safaricom and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the documents and information submitted in connection with this application