



Provision of Online Courses-E-class in Technology

Document Release Date : 15th January, 20187

Closing Date for Receipt of EOI: 19th January, 20187

1. INTRODUCTION

Safaricom Limited is a leading telecommunications company offering a comprehensive range of integrated telecommunication services, including mobile and fixed Voice, SMS, Data, Internet and Mobile money (M-PESA) to over 25 million subscribers. Safaricom currently holds a market share of 67% and commands the widest mobile network coverage enabling it to maintain its position as the region's mobile market leader. Our efforts are geared towards positively impacting the lives of those in the communities around us and thus we strive to change the present to improve the future.

Safaricom Limited is seeking Expressions of Interest (EOI) from qualified and reputable online learning content providers

2. AIMS AND OBJECTIVES

As an employer of choice Safaricom aims at ensuring that the skills, competencies and knowledge required to manage and grow the business are provided to employees through learning and development initiatives that add value, are cost effective and address the needs of both the individual and the business at large. As an extension to the Learning and development policy, the Online Training policy seeks to recognize the important role of e-learning as a utility for professional development of staff. Online Training are initiatives where all the course content is delivered online.

This Expression of Interest (EOI) document is intended to lead to the identification of qualified and reputable qualified and reputable online learning content providers who can demonstrate having sufficient capacity and experience to provide online courses for Safaricom E-class.

Safaricom is therefore soliciting from interested companies an Expression of Interest clearly showing the following;

- a. Experience in provision of online courses in emerging telecoms technologies such as 2G, 3G,4G,5G,IOT, IP convergence, LTE, Cloud, SDN/NFV etc
- b. Subjects/fields in which the company provides online courses-2G, 3G,4G,5G,IOT, IP convergence, LTE etc
- c. Demonstrated integration of strong tools that support virtualization/simulation of the network as learning aid.
- d. Support of standard content format types e.g. SCORM, AICC and evidence of interoperability with other LMS vendors.
- e. Any other competitive features.

Note: Only the above requested information should be provided. Prices should not be provided.

3. SUBMISSION OF RESPONSES

Interested suppliers should submitted their response to this EOI in soft copy addressed to the attention of the Senior Manager Purchasing. The EOI should be emailed to lowegi@safaricom.co.ke and copied to bids@safaricom.co.ke on or before **19th January, 2017**.

4. NEXT STEPS

- Review of submitted Expressions of Interests
- Prequalification of shortlisted suppliers
- Issuing of tender to prequalified suppliers

NOTE:

- Only the suppliers who meet our minimum requirements will be considered for further discussions
- Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged into, other than for the purpose of informing the bidders of the outcome of the process.
- Safaricom and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the documents and information submitted in connection with this application

