

# ENVIRONMENT POLICY

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Safaricom PLC is committed to transforming lives of customers and stakeholders in an environmentally sound and sustainable manner, through continuous improvement in environmental performance in our operations.

We will manage and report our environmental performance in an open and transparent manner in line with global and industry best practices. Safaricom recognises that environmental considerations are not separate from our core business but form part of our overall business strategy.

**Our specific objectives are to:**

- Ensure that our products and services, processes and operations are safe for the environment
- Reduce energy usage; conserve water; and reduce, reuse and recycle waste
- Set science-based targets in line with the level of decarbonisation required to keep global temperature increase below 2°C recommended by the Intergovernmental Panel on Climate Change (IPCC)

**To achieve these objectives, we shall:**

1. Assess the environmental impacts of all our business activities and ensure that any negative impacts are mitigated.
2. Comply with applicable legal and other requirements, in line with the UN Principles and Conventions on environment sustainability and the Constitution of Kenya.
3. Develop and apply systems of environmental management as part of our day-to-day operational practice and control procedures.
4. Set targets for responsible environmental management and remain committed to continual improvement by implementing programmes that address our significant environmental aspects.
5. Investigate all environmental incidents or complaints that have or could have an adverse environmental impact and take action to prevent recurrence.
6. Empower our employees to manage environmental issues as an integral part of their jobs and establish systems that provide for training and delineation of responsibilities and accountabilities with respect to the environment.
7. Assess and build capacity of our business partners, local community and other stakeholders in our ecosystem to improve their environmental management and performance.
8. Remain alert and responsive to developing issues and public concerns with regards to the environment.

**Michael Joseph**



Chief Executive Officer  
31<sup>st</sup> January 2020