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EXPRESSION OF INTEREST

SUPPLY, INSTALLATION, SUPPORT & MAINTENANCE OF BAGGAGE SCANNERS

Document Release Date: Tuesday, 4th April 2023

Last Date for Receipt of EOI: Noon (East African Time), Tuesday 11th April 2023

EOI- Supply, Installation, Support & Maintenance of Baggage Scanners



1.1. Introduction

Safaricom Plc is the leading integrated communication and financial services provider in Kenya, with a steadily growing subscriber base. The company is continuously expanding and reviewing its business, to meet the changing competitive landscapes, needs, and profiles of its customers.

Our efforts are geared towards positively impacting the lives of those in the communities around us and thus we strive to change the present to improve the future.

To this end, Safaricom Plc intends to engage the services of reputable supplier(s) for the **Supply, installation, support and maintenance of baggage scanners**. Safaricom is therefore soliciting Expressions of Interest (EOI) from interested qualified providers.

1.2. Background and EOI Requirements

Safaricom outsources the Supply, installation, maintenance & support of baggage scanners to professional firm(s), who offer specialized services in line with the agreed terms of reference. This requirement is for the identification of a suitable service provider to offer Supply, installation, maintenance, and support of baggage scanners.

A summary the terms of reference for this requirement is summarized below:

- Supply, Maintenance, Repair & support of baggage scanners for Limuru Data Centre



1.3. Submission of Responses

The Expression of Interest proposal should be submitted in the below format:

	Requirement	Response	Comments & Attachments
1	List of corporate clients where firm has offered similar services- (Provide Contact Details)		
2	Letter from OEM. Direct Manufacturer Authorization Letter from the Proposed system(s)		
3	Company profile, portfolio, and structure		
4	Evidence to demonstrate that the proposed Baggage scanner detects weapons, narcotics, and metallic objects and automatically prompts alerts		
5	Evidence to demonstrate that the proposed system is compliant with international standards.		
6	Valid Tax compliance		
7	The Bidder/partner must have at least 3 (Three) Certified Engineers/personnel. Certified by the OEM		
	Confirm the availability of spares locally for the proposed Baggage scanners. (Attach CV and Certificates)		
Note: Please provide any other additional information that Safaricom should be aware of.			

1.4. Next Steps

- a. Evaluation of the Expression of Interest submission
- b. Shortlisting of Vendors
- c. Prequalification of shortlisted Vendors (where applicable)
- d. Issue Request for Proposal tender document



Responses

Vendors are advised to submit their responses via return email by **Noon (East African Time) on Tuesday, 11th April 2023** to Pmokaya@safaricom.co.ke;

NOTE:

- This is not tender.
- Only the suppliers who provide the requested details will be considered for further discussions,
- No prices should be provided with this EOI,
- Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged into, other than for the purpose of informing the bidders of the outcome of the process