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## **EXPRESSION OF INTEREST**

**Generator Service and Emergency attendance for HQ's, Call centers,  
Regional office, Shops and Residentials**

**Document Release Date: Thursday, 28<sup>th</sup> April 2023**

**Last Date for Receipt of EOI: Noon (East African Time), Thursday 4<sup>th</sup> May 2023**

**EOI- Generator service and emergency attendance**



## 1.1. Introduction

Safaricom Plc is the leading integrated communication and financial services provider in Kenya, with a steadily growing subscriber base. The company is continuously expanding and reviewing its business, to meet the changing competitive landscapes, needs, and profiles of its customers.

Our efforts are geared towards positively impacting the lives of those in the communities around us and thus we strive to change the present to improve the future.

To this end, Safaricom Plc intends to engage the services of reputable supplier(s) for the **Generator service and emergency attendance**. Safaricom is therefore soliciting Expressions of Interest (EOI) from interested qualified providers.

## 1.2. Background and EOI Requirements

Safaricom has 7 main office blocks, 2 Regional Offices, and 47 retail shops which are located across Nairobi, Mt. Kenya, Western/Nyanza, Coast and Rift Valley. Safaricom has contracted one vendor to provide a provide generator maintenance to ensure there is business continuity in case of power interruption. The contract is expiring in few months.

As a technology-based company with a global mindset and outlook, we believe that there is need and opportunity to streamline operations and create greater efficiency and effectiveness in generator maintenance. Safaricom is therefore seeking to identify suppliers with the capacity and experience provide the service.



### 1.3. Submission of Responses

The Expression of Interest proposal should be submitted in the below format:

	Requirement	Response	Comments & Attachments
1	List of corporate clients where firm has offered similar services- (Provide Contact Details, recommendation letter/ contracts)		
2	Letter from OEM. Direct Manufacturer Authorization Letter		
3	Workshop location, size and proof of leasing or ownership of the space		
4	Requirement for bidder to have certified internal health & safety manager (signed cv and testimonials) and external health advisor (MOU and certificate)		
5	Compliance with sustainability ACT 2021-Valid NEMA certificate for waste disposal (batteries and oil) direct / partnership		
6	The Bidder must have at least 5 (five) Certified Engineers/personnel. Certified by the OEM <b>(Attach CV and Certificates)</b>		

**Note:** Please provide any other additional information that Safaricom should be aware of.

### 1.4. Next Steps

- a. Evaluation of the Expression of Interest submission
- b. Shortlisting of Vendors
- c. Prequalification of shortlisted Vendors (where applicable)
- d. Issue Request for Proposal tender document

### Responses

Vendors are advised to submit their responses via return email by **Noon (East African Time) on Thursday, 4<sup>th</sup> May 2023** to [Pmokaya@safaricom.co.ke](mailto:Pmokaya@safaricom.co.ke);



**NOTE:**

- This is not tender.
- Only the suppliers who provide the requested details will be considered for further discussions,
- No prices should be provided with this EOI,
- Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged into, other than for the purpose of informing the bidders of the outcome of the process.