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Chief Executive's Office

Our Ref: CMA/CMD/172

June 30, 2020

Ms. Kathryn Maundu
Company Secretary
Safaricom PLC
Safaricom House, Waiyaki Way
NAIROBI

Dear Ms. Maundu

RE: NO OBJECTION TO SAFARICOM PLC CONDUCTING A VIRTUAL AGM

Reference is made to your letter dated June 25, 2020 on the above subject matter.

The Authority has reviewed your application for a No Objection to conduct a virtual AGM. We have noted your confirmation of how you will comply with the terms set by the High Court under Miscellaneous Application No. E680 of 2020 (the High Court Order) on the conduct of virtual AGMs. We have also reviewed your AGM notice and agenda, and the step by step user experience.

Besides, the Authority had a meeting with Image Registrars (your Registrars) where they demonstrated to us the capabilities and functionalities of the virtual system to be used for your AGM. During the demonstration, the Authority was satisfied with the system's ability to enhance shareholder participation in the AGM.

The Authority, therefore, grants Safaricom PLC a No Objection to conduct the virtual AGM in line with the High Court Order.

Yours sincerely

Wyckliffe Shamiah
Ag. CHIEF EXECUTIVE