



TERMS AND CONDITIONS FOR THE BLAZE POWER BUNDLE PRODUCT

The following terms and conditions apply to the **Blaze Power Bundle** (the "**Product**") and by subscribing to this Product you will be deemed to have read, understood and accepted the same:-

1. The Product

This Product gives Blaze subscribers the ability to browse for one hour at an affordable cost.

2. Eligibility

This Product is open to all Blaze subscribers and who have successfully registered on the **BLAZE Platform**.

3. Launch of Product

The Product will launch at **0000 hrs on 14th September 2018** ("**Product Date**").

4. How to access the Blaze Social and Power Bundles

(a) Dial *555# from your Safaricom Mobile or through the Blaze App.

(b) Select "Power Hour".

5. Price and Validity of Bundles

Features of the Blaze Power Bundle

Blaze Power Hour Bundle	Cost	Validity
250MB Bundle for any one hour apart from 7pm to 10pm	Kshs. 19	1 hour

- i. The data bundles will only be valid to use within one (1) hour after which any unused resources will be deleted.
- ii. You can use your Blaze Power Hour bundle to access all internet sites.
- iii. You cannot have multiple subscriptions on any of the Power Bundle.
- iv. If your power bundle is depleted before an hour is up, you can purchase another power bundle to use.
- v. Power bundle resources will be **NOT** rolled over by any bundle.
- vi. The Power bundle will **NOT** be automatically auto-renewed.
- vii. You can subscribe for a power bundle simultaneously with your normal daily, weekly or monthly Blaze bundle.

6. Privacy

i. Definition

"Personal Information" means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

ii. Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

iii. Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken protect your privacy when you use our Service. This can be found on [Safaricom Data Privacy Statement](#). If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

iv. Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. Other terms

- (a) An SMS notification will be sent to you when you have 2MB of data remaining to inform you that your Power Bundle is about to deplete.
- (b) An SMS notification will be sent once the Power bundle depletes and when the 1 hour validity period expires.

- (c) Once you exhaust your data bundle you will be unable to continue browsing until you purchase another data bundle of your choice by dialling *555# to purchase the data bundle.
- (d) The BLAZE Power Bundle will not be available in conjunction with other promotions and rewards.
- (e) The BLAZE Power Bundle will not be available to roaming subscribers. Charges applicable for Roaming are available on www.safaricom.co.ke. Roaming means the use of telecommunication services while you are in other countries but using a Safaricom SIM Card.
- (f) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. Any update to the privacy terms will be available on the Safaricom website www.safaricom.co.ke and will take effect from the date of notification of the update.
- (g) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions, Safaricom PrePay and PostPay Data Bundles including the provisions on Privacy and terms of use for any other Safaricom Services that you may be enjoying available on www.safaricom.co.ke.
- (h) We will send to you periodic notification informing you of the balance on your bundle so that you can prepare to purchase another bundle should you still require resources.
- (i) You can check your Blaze Power Bundle balance via USSD by dialing *555#.
- (j) The Blaze Power Bundles Bundle resources will have priority over any other resources if you have subscribed to previous Products and/or services.

8. General Terms of usage

- (a) You cannot transfer (*Sambaza*) Blaze Power Bundle to other subscribers. You can transfer (*Sambaza*) up to 20 MB per day at 10Mb per transaction.
- (b) Upon purchase and use of the bundles, you will accumulate Bonga Points as per the published terms and conditions of the Safaricom Loyalty Programme.
- (c) Blaze Power Bundle is not for re-sale. You therefore will not resell the Bundles purchased from Safaricom without its consent. Safaricom reserves the right to withdraw this Product from you if you breach these terms.
- (d) These Terms and Conditions are available on www.safaricom.co.ke

NOTE: BLAZE POWER BUNDLE ARE NOT FOR RE-SALE AND CAN ONLY BE PURCHASED FROM SAFARICOM AS INDICATED IN THE APPLICABLE

PUBLISHED TERMS AND CONDITIONS. SAFARICOM SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR BUNDLES PURCHASED FROM ANY OTHER SOURCE.