

AMENDED TERMS AND CONDITIONS FOR THE SAFARICOM CONTENT PASS

The following Terms and Conditions apply to the Safaricom Content Pass ("the **Service**") and by participating in this Service, you will be deemed to have read, understood and accepted the same:

1. The Service

This Service enables Safaricom subscribers to have an opportunity of enjoying content available on various platforms on the internet with affordable data bundles ("**Safaricom Content Pass**").

2. Eligibility

The Service is open to all Safaricom subscribers who have data enabled mobile phones.

3. Launch of Service

The Service will launch at **00:00am** on **6th September 2020**.

4. Amendment of the Service

Amendment of the service will take effect on **1st December 2021**.

5. How to participate

- Safaricom subscribers with a data enabled device will dial ***544*20#**.
- Select your preferred content pass.
- Confirm purchase of your preferred content pass and pay through your airtime or M-Pesa.
- You will receive an SMS awarding you with mobile data as well as a direct link to watch the selected show, for example:

"Congrats! You have received XXXMB to watch. The bundle will renew daily for Kshs. xxxx from dd/mm/yyyy. Click [link](#) to enjoy."

- You can opt out of the content pass by dialing ***544*35#**.

6. Safaricom Content Passes

6.1 YouTube

- The following Safaricom YouTube Content Passes are available for purchase:

Price	MB	Validity	Auto renew
Kshs. 10/=	80MB	24 Hours	Yes

Kshs. 20/=	200MB	24 Hours	No
Kshs. 50	500MB	24 Hours	No

- (b) The YouTube bundles can be purchased by dialling *544# option 6 or dialling *544*20#.
- (c) The Kshs. 10 YouTube bundle will auto renew daily at midnight.
- (d) The Kshs. 10 YouTube Bundle can also be purchased by dialling the short codes below to access the Patanisho show and the content creators below:

Bundle	Short Code	Free Days	Validity
Patanisho	*544*30#	2 days	24 Hours
Sema na Gidi	*544*31#	1 day	24 Hours
Njugush	*544*33#	1 day	24 Hours

- (e) The customer will be automatically billed charged Kshs. 10 daily, after their free days are over.
- (f) You will only be allowed the free access once.
- (g) The above bundles will give subscribers access to watch specific content such as Patanisho show, Gidi and Njugush as well as any other content on YouTube.
- (h) Depending on your spend on the network, Safaricom may also offer you more free days than highlighted above, to access YouTube.

6.2 Angaza Gospel Music

- (a) This content pass gives Safaricom subscribers access to listen to music on the Angaza platform.
- (b) You will access the pass by dialling *544# or *544*20# and selecting "**Angaza Gospel Music**".
- (c) The following Angaza content passes are available for purchase;

Duration	Price	MB	Validity
Daily	Kshs. 10/=	50MB	24 Hours
Weekly	Kshs. 50/=	300MB	7 days
Monthly	Kshs. 200/=	1.5GB	30 days

- (d) The daily content passes will auto renew daily at midnight for Kshs. 10.
- (e) The content passes can be purchased by Airtime or M-Pesa.
- (f) A message confirming successful purchase will be sent to you, including a link to the Angaza content. For example,

*"You have successfully subscribed to Daily 50MB that will auto renew daily at midnight. To unsubscribe dial *544#. Click <http://bit.ly/36wLiHZ> to watch to your Favourite Gospel songs."*

- (g) When you click on the link, you will be redirected to the Angaza web page to begin enjoying the Angaza content.
- (h) The Angaza content pass shall take priority whenever you access Angaza content (both on the app and on the browsers).
- (i) The Angaza content pass will be used to **access Angaza content through the Angaza App and the Angaza webpage.**
- (j) You can set certain songs on the App as your Skiza or My Skiza tune.

6.3 Viusasa

- (a) This content pass enables Safaricom subscribers to have an opportunity of watching “Maria” and other various shows on Viusasa such as Maria, Kumkum Bhagya, News and Ringo, using Safaricom data bundles purchased at an affordable rate (“Viusasa Pass”).
- (b) Safaricom subscribers with a data enabled device will dial ***544*25# or *544*20#**.
- (c) Select their preferred Viusasa pass.
- (d) Confirm purchase of the Viusasa pass and pay through your airtime.
- (e) You will receive an SMS awarding you with 100MB mobile data as well as a direct link to watch the selected show on Viusasa, for example:

“Congrats! You have received 100MB to watch Maria on Viusasa. The bundle will renew daily for 10bob from dd/mm/yyyy. Click [link](#) to enjoy Maria”
- (f) The Viusasa pass shall take priority whenever you visit the Viusasa app or webpage. The Viusasa data bundle cannot be used to browse on other sites.

6.4 Sony

- (a) This content pass will enable subscribers access Sony One services on their mobile phones by purchasing Sony Data bundles.
- (b) Customer will be able to purchase the Sony One Pass data bundles by dialling ***544*20 #** and selecting the pass of your choice.
- (c) You can choose either a daily, weekly or monthly bundle as indicated in the table below:

Subscription	Data	Price	Validity
Daily Sony One Pass	1GB	99	24 hours
Weekly Sony One Pass	3GB	349	7 Days
Monthly Sony One Pass	5GB	599	30 Days

- (d) Should a Customer exhaust their Sony One Pass bundles, he/she can purchase top up as by Dial *544*20# select Sony One and select your preferred Sony One Pass bundle.
- (e) The Data bundles can only be used for streaming and accessing videos on Sony One app or website and cannot be used for browsing outside Sony URLs.
- (f) The Daily Sony One Pass is also available on auto renew, and a user who opts for auto-renew can cancel by dialling *544*35# and following the prompts.

6.5 Showmax

- (a) This content pass will enable subscribers access Showmax GE Pass & Showmax Pro Pass by dialling *544*20# and selecting Showmax.
- (b) Customer will get an opportunity to purchase either a Showmax GE pass or a Showmax Pro Pass as indicated in the table below:

Subscription	Data	Price	Validity
Showmax GE Pass	1GB	389	30 Days
Showmax Pro Pass	3GB	1299	30 Days

- (c) Should a customer exhaust their Showmax Pass bundles, he/she can purchase top up by dialling *544*20# select "Showmax". Customer will receive an SMS with a link www.showmax/safaricom customer will click on the link and will be redirected to Showmax page. Customer will select preferred "Showmax Pass".
- (d) The Data bundles can only be used for streaming and accessing videos on Showmax app or website and cannot be used for browsing outside Showmax URLs.

6. Validity of the awarded Safaricom Content Pass

The content bundles will expire at the specified validity period and will not roll over.

7. Priority of Usage

The Safaricom Content Pass shall take priority whenever you access content on any platform (both on the app and on the browsers).

8. Other Terms

- (a) The Safaricom Content Pass will be used to **access content through Apps and any webpage of the particular content.**
- (b) You can opt out of the Safaricom Content Pass by dialling *544*35#.

- (c) The balance of your content pass is available on *544#.
- (d) You will receive a prompt when you reach the 10MB and 2MB threshold. Should you opt not to renew your subscription but continue to access any content, you will be charged at the normal data rates which is currently Kshs. 4.30/= per MB.
- (e) You cannot share the content pass or transfer (*data sambaza*) to a third-party device or subscriber. The bundle can only be used by the recipient device.
- (f) The content pass cannot be tethered for use on other devices.

9. Privacy

a. Definition

“**Personal Information**” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

b. Collection

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

c. Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken protect your privacy when you use our Service. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

d. Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a

minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

10. Amendment of these Terms

- (a) Safaricom reserves the right to amend or vary these Terms and Conditions or to withdraw this Service at any time. In any of these events, notice will be given via media advertisements and will be effective immediately or as at the date referred to in such notifications.
- (b) Any update or amendment to these Terms and Conditions including privacy terms will be available on the Safaricom website - www.safaricom.co.ke and will take effect from the date of notification of the update or amendment.
- (c) These Terms and Conditions are available on www.safaricom.co.ke.

NOTE: THE SAFARICOM CONTENT PASS IS NOT FOR RE-SALE AND CAN ONLY BE PURCHASED FROM SAFARICOM AS INDICATED IN THE APPLICABLE PUBLISHED TERMS AND CONDITIONS. SAFARICOM SHALL NOT BE RESPONSIBLE IN ANY MANNER WHATSOEVER FOR DATA BUNDLES PURCHASED FROM ANY OTHER SOURCE.