M-PESA SHORT-TERM PAYBILL

BACKGROUND

This is a cash collection service that allows your organisation to collect money on a regular basis through M-PESA for a limited period of up to 6 months.

The solution also allows you access to a channel to manage your funds and get real time reports for transactions made on your account at no extra cost.

Channels of Access

- USSD *234# > Merchant Services : Manage funds

- M-PESA Business App : View statements only

New application can be made online via https://m-pesaforbusiness.co.ke/

USSD Service

00. M-PESA PIN Manager

0. Fuliza M-PESA

1. M-PESA Products

2. M-PESA Business Till

3. M-PESA Agent Services

4. Merchant Services

5. M-PESA Information

98. MORE

CANCEL | SEND

Enter Buy Goods/Pay Bill number:

CANCEL | SEND

Welcome to M-PESA merchant services which enables you to receive and Make Payments. Activate ****** now?

1. Yes

2. Not Today

CANCEL | SEND

Review Ts &Cs of service for merchants available at www.safaricom.co.ke

1. Accept

2. Decline

CANCEL | SEND

Dear *Name*, Your M-PESA details for *Paybill Name* has been created. Your Operator ID is ** and your start PIN is ****. Kindly change your PIN by dialing *234*4# go to Account Services. Select change PIN, use start key as the old PIN and create new PIN

CANCEL | SEND

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C1 - Public

SET NEW PIN

*234#

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98. MORE

CANCEL | SEND

Enter Buy Goods/Pay
Bill number:

CANCEL | SEND

Set a New Operator PIN
first to Proceed

1. Set New PIN
2. Exit

CANCEL | SEND

- Enter Operator ID
- Enter Old PIN
- Enter New PIN
- Confirm New PIN

Wait for confirmation SMS

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WITHDRAW FUNDS

*234#

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CANCEL | SEND

Enter Buy Goods/Pay

Bill number:

CANCEL | SEND

Merchant Services

1. **Withdraw Cash**
2. Make Payments *
3. Account Services

CANCEL | SEND

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1. **Bank –** Withdraw all or specify amount
2. Roll up to Head Office *
3. **Set Auto Schedule withdrawal** – Schedule auto recurring withdrawal

Service not available

ACCOUNT SERVICES *234#

USSD Service

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98. MORE

CANCEL | SEND

Enter Buy Goods/Pay
Bill number:

CANCEL | SEND

Merchant Services

1. Withdraw Cash

2. Make Payments *

3. Account Services

CANCEL | SEND

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1. **Change PIN**

2. **Check Balance**

3. Sim Swap *

0. Back

* *Service not available*

Note: For statements, please send an email to M-PESABusiness@safaricom.co.ke from your registered email address.

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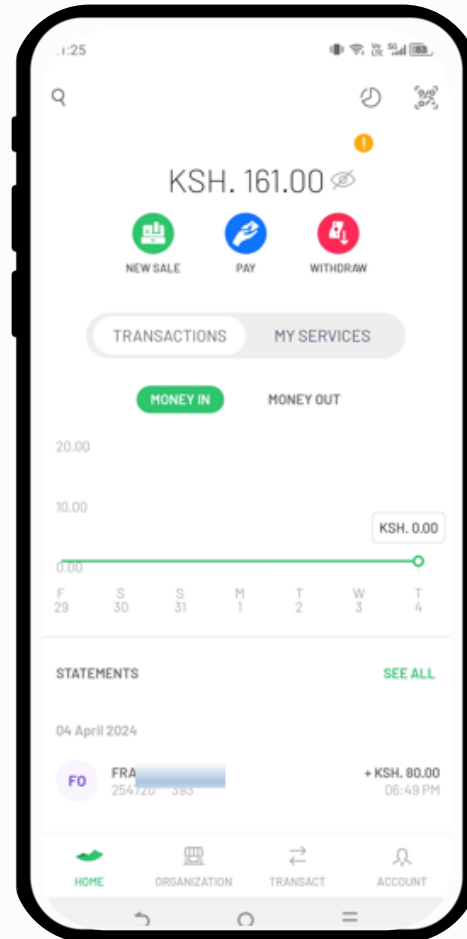
M-PESA BUSINESS APP

M-PESA BUSINESS   APP

For the short-term paybill service, the M-PESA Business App offers a view only functionality. This enables you to view your paybill statements on a friendly interface.

The App is available for Android and iPhone smart devices.

The App cannot perform any funds transfer on this service.

MORE ON M-PESA

Bulk Payment - The Bulk Payment service (Business to Customer - B2C) enables an organization to make payments/disbursements from a given M-PESA shortcode to mobile phones of individuals in real-time at the click of a button e.g., Salary payments, Dividend payments, Sacco payments.

M-PESA Paybill – This is a cash collection service that allows your organisation to collect money on a regular basis from your customers through M-PESA.

Bill Manager - This is a digital service that gives businesses and their customers a one-stop end-to-end platform to send, receive, pay, and reconcile all Paybill payments. Businesses can issue invoices, send payment reminders, update M-PESA payments in real-time, and reconcile other payments from a simple and secure access portal.

M-PESA APIs- Integrate your internal systems with M-PESA for automated payment processing and reconciliations.

Business One Account – Enable your organization to use a single Lipa na M-PESA shortcode to collect and disburse funds. This solution consolidates Paybill and Bulk Payments services in a single shortcode.

M-PESA Ratiba – Your customers can now set up standing order payments on M-PESA for services such as paying rent, utility bills, or school fees, among others.

Talk to us on M-PESABusiness@safaricom.co.ke and know how you can use these services for your business. You can also apply for the services online at https://m-pesaforbusiness.co.ke/

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C1 - Public

M-PESA SUPPORT

SUPPORT

Email; M-PESAbusiness@safaricom.co.ke

Call; (100 for Prepaid) or (200 for PostPaid)

For training; M-PESAtraining@safaricom.co.ke

www. safaricom.co.ke

SOCIAL MEDIA HANDLES

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