


## M-PESA WEB BROWSER CERTIFICATE APPLICATION PROCESS

- To access the M-PESA website (<https://www.m-pesa.com/ke>) a user must first install a digital M-PESA web browser certificate in the computer.
- The digital certificate enables an Authorized M-PESA user to view the M-PESA website. One certificate is valid per user profile.
- The application process is simple.
- The process is as follows:-
  - i. Certificate Application
  - ii. Certificate Installation
- Note that the application must be made on :-
  - Windows explorer version 6 or 7 as your browser and **NOT** Mozilla Firefox.
  - Windows XP as your Operating System and **NOT** Windows Vista.

### Step1:

- Load the page <https://vmtke.ca.vodafone.com/certsrv> and use these particulars to login.

Username: caenroll  
Password: 57DKAgqG
- In the form labeled **Submit New Request**; fill in **ALL** the details accurately then submit.
- You will get a confirmation that your application has been received and you must wait for an administrator to issue the certificate you requested. You will also be advised to return to the web site in a day or two to retrieve the certificate.
- The request id will be given; please note down the number for reference.
- Note that **NO** alerts will be sent once the certificate has been issued. You will need to go back to the website within 10 days to download and install the certificate

### Step2:

- Load the page <https://vmtke.ca.vodafone.com/certsrv> and login.
- Click on View the status of a pending certificate request.
- If the certificate has been issued, click on it then install otherwise a prompt will tell you to wait for the certificate to be issued by the administrator.
- Normally the administrator issues certificates between Mondays and Fridays from 8am.
- In case of a query on the same, kindly text 0714 628628 stating the request ID (certificate number) and the organization name.